



Helpful Information

Important: To preserve the warranty and deliver the best possible installation to your customer, follow the installation and maintenance instructions included in this manual.

Safety Warning: Centiva vinyl tile contains no asbestos fibers. When removing existing resilient floor coverings, carefully observe the following warning:

Existing resilient floor coverings and black asphalt adhesive may contain asbestos. Improper procedures used to remove these products could release asbestos fibers into the air. Asbestos fibers, if inhaled, may cause serious bodily harm. Do not sand or dry scrape these materials. A preferred alternative to removal is to install a new floor over the old asbestos-containing floor whenever possible. If removal of existing floor covering is necessary, be sure that all precautions are taken and proper procedures are followed. For information regarding proper removal procedures, please consult Centiva or the Resilient Floor Covering Institute, 401 East Jefferson Street, Suite 102, Rockville, MD, 20850, phone: 301-340-8580. Request the "Recommended Work Practices for Removal of Resilient Floor Coverings" brochure or view it online at www.rfci.com. Check state and local laws regarding removal of asbestos-containing materials.

Product: Tarkett IFA Inc. manufactures Centiva homogeneous and wear-layered products for heavy commercial or residential usage. Centiva offers unlimited choices of color, texture, style, and design. Centiva can be installed on concrete, over underlayment panels such as Structurwood®, Multiply, and Masonite™ brand underlayments. Particleboard, strand board and flake board are NOT RFCI recommended underlayments; therefore, they are not recommended as a subfloor for Centiva tiles and planks. Concrete subfloors need to be tested to determine if the concrete's moisture content is within the specified parameters.

Imperfections: Centiva prides itself on not packaging any products with defects. All Centiva products are closely inspected prior to shipping. If a defect is detected, the installer should contact the supplier immediately.

Labor Policy Not Reimbursable: Claims filed for materials that were/are installed with obvious defects
Materials that were/are installed under improper conditions
Materials that were/are installed incorrectly
Materials that were/are used for any non-flooring purpose

Storage and Handling: Proper storage is necessary to ensure the best performance and appearance from Centiva tiles and adhesives.

- A) Storage temperature range 68°F-72°F. Avoid installations with temperatures above 80°F and below 60°F.
- B) Loosely lay tiles in the room or area prior to spreading adhesive to observe overall appearance.
- C) The installation contractor must check to make sure all tiles and adhesives are correct for the job.
- D) Always lay tiles or planks flat.

Installation Temperatures:

- A) Acclimate to the site conditions for at least 2 days (48 hours) prior to installation.
- B) Be sure floor level temperatures are between 68°F-72°F for a minimum of 48 hours before installation, during installation and afterward.

Applications: All Centiva products can be used for commercial and residential use. The use of Centiva adhesive is required in order to validate the warranty for Centiva tiles or planks. Detailed instructions are listed in the installation pages of the manual. After installation, a sealer and/or finisher is recommended for easy maintenance.

Samples: Samples are cut from standard tiles and therefore do not correspond exactly to the pattern of the entire tile. Samples may vary slightly from actual production runs. For critical color match, please check actual production runs. Chain sets are available upon request. Colors shown in brochures and any other printing are only as accurate as four color printing process will allow.

Frequently Asked Installation Questions

1. Can Centiva be installed on, above, and below grade?

Yes, Centiva tiles and planks are suitable for surfaces on, above, and below grade.

2. What subfloors can Centiva be installed over?

Centiva can be installed over portland concrete or wood subfloors. Installation over gypsum based underlayments is not recommended. Because some newer varieties are acceptable, please contact your Centiva consultant for more information. Luan, particleboard, strand board, and flake board are not RFCI recommended underlayments. These are not to be used with Centiva flooring.

3. Must I use a Portland based patching compound?

Yes, calcium sulfate, plaster, and gypsum based compounds are not acceptable.

4. Why do some tiles have white on their backing?

Some Victory tiles are very light and translucent. Centiva applies a white coating on select products so no subfloor color will show through the tile.

5. Can Centiva floors be used on radiant heated floors?

Yes, Centiva floors can be used over radiant heating as long as the surface temperature does not exceed 81 degrees F (27 degrees C).

6. Do Centiva tiles and planks contain asbestos?

No. Always adhere to proper asbestos abatement procedures when removing previously installed materials that may contain asbestos.

7. Is it really necessary to precut tiles or planks against door frames, baseboards, etc.?

Yes. The overall quality of the installation will be better when the tiles and planks are precut prior spreading adhesive. This also helps avoid excess adhesive squeezing out at seams.

8. Can Centiva be installed over expansion joints?

Like any flooring material, Centiva tiles and planks should not be installed over expansion joints. As with real stone or wood products a cut should be made through the Centiva flooring to open the joint. Because of visual appearance this method is mostly not preferred. It is left to the discretion of the end consumer. For more information please contact your Centiva consultant or call customer service at 1-888-CENTIVA.



EVENT PRODUCT SIZE CHART Standard only

Planks	4" x 36"	6" x 36"
Tiles	12" x 18"	18" x 18"

Installation Direction: The Event Series multi-layered square tiles may be installed with one-quarter turn (tessellated) or in one direction. However, for best design appeal and results Centiva recommends the one-quarter turn installation method. Rectangular shaped tiles should be installed in one direction.

CONTOUR PRODUCT SIZE CHART Standard Optional

	(12" x 12")	(12" x 18")	(12" x 36")	(18" x 18")	(18" x 36")	(36" x 36")	(4" x 36")	(6" x 36")	(7.2" x 48")
Asphalt/Greenweave				<input checked="" type="checkbox"/>					
Adagio ¹	<input checked="" type="checkbox"/>			<input checked="" type="checkbox"/>					
Beton	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Concrete II			<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>			
Cubist ¹	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>					
Modern Lime	<input checked="" type="checkbox"/>			<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>			
Rays ¹	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Sigma	<input checked="" type="checkbox"/>			<input checked="" type="checkbox"/>			<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Tide	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Contour Stones ²	<input checked="" type="checkbox"/>			<input checked="" type="checkbox"/>					
Atlantis	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>			
Aegean Sea	<input checked="" type="checkbox"/>								
Wood Planks							<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

¹Involving metallic pigments enhances the appearance of any building product. Even though state-of-the-art technology is used, natural shading will occur due to the visual variations of metallic components. ²Recommended sizes for all Contour stones except Atlantis and Aegean Sea styles also listed.

Installation Direction: The Contour Series multi-layered square tiles are to be installed with one-quarter turn (tessellated) or in one direction. However, for best design appeal and results Centiva recommends the one-quarter turn installation method. Rectangular shaped tiles should be installed in one direction.

VICTORY PRODUCT SIZE CHART Standard Optional

	(12" x 12")	(12" x 18")	(12" x 36")	(18" x 18")	(18" x 36")	(36" x 36")
Coral Reef/Magics	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
C-Tech	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
Canyon/Glitter/US Solids	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
Mineral Chip	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Stria	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		

Involving metallic pigments enhances the appearance of any building product. Even though state-of-the-art technology is used, natural shading will occur due to the visual variations of metallic components.

Installation Direction: The Victory Series homogeneous products including Coral Reef, Magics and Mineral Chip are non-directional and should be pre-blended before installation begins. The Victory Series multi-layered products including Canyon Colors, C-Tech, Glitter, and US Solids are to be installed with one-quarter turn (tessellated) or in one direction. However, for best design appeal and results Centiva recommends the one-quarter turn installation method.